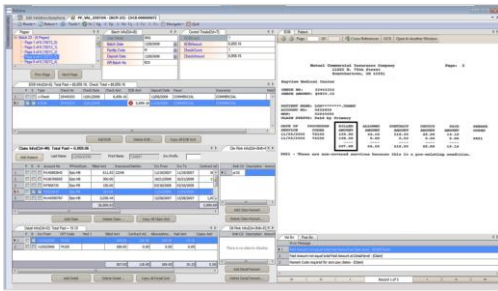


ReSolve®

A/R Management Platform

Payment Processing



Key from Image (KFI) provides for the manual entry of scanned EOBs with audit and batch control procedures. OCR data extraction can also be utilized with conditional logic to verify data accuracy.



Resolve integrates with all major billing systems and provides for the posting of all insurance and patient self-pay transactions.

Designed to improve central business office efficiency, ReSolve Payment Processing eliminates many of the manual tasks typically seen within a multi-system IDN to collect revenue. Leveraging existing HIS investments and tailored to all types of Hospital and Professional Billing environments, the Payment Processing module provides a common front-end platform for more efficient and accurate cash posting, collections and follow up.

ReSolve Payment Processing is at the core of our revenue cycle management solution, providing for efficient capture, management, and use of both patient and third-party insurance payment data to dramatically improve posting accuracy and exceed benchmarks. Our Payment Processing solutions integrate with existing host billing systems, through a variety of Data Capture, Artificial Intelligence (AI), and Robotic Process Automation (RPA) integration methodologies, allowing for efficient and accurate processing of both ERA/EDI and paper-based remittances. Once complete, the system transfers payments directly to the billing system using client-defined posting rules while monitoring denials and other conditions.

Providing for Electronic and Paper-Based Payments

While most payments today are processed using ERA/EDI, RCMS also provides the ability to capture all forms of paper-based EOBs. Operators can also key data from a scanned image with underlying audit and batch control procedures. For higher volume paper EOB's, optical character recognition (OCR) technology and RPA are used to eliminate manual data-entry tasks, increasing accuracy and overall performance.

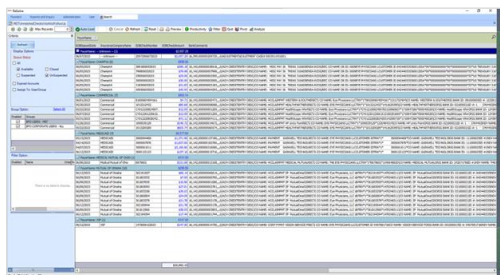
Regardless of your host system(s) environment, our ReSolve applications can work independently or together across your entire revenue cycle for a tightly integrated solution that delivers enhanced productivity through improved data collection, workflow and process automation.



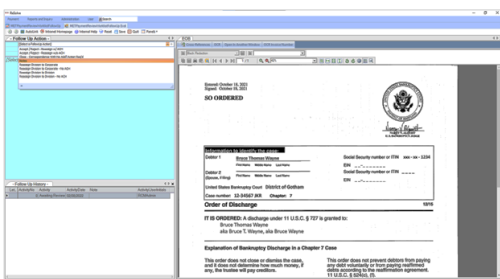
Revenue Cycle Management Solutions, LLC

ReResolve® A/R Management Platform

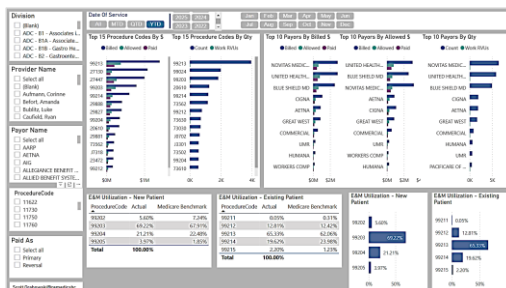
Payment Processing



ReResolve® Worklists for improved efficiency.



Correspondence image shown in Onbase.



Customized reporting dashboard.

Payment Validation

ReResolve Payment Validation modules help scrub and cleanse all remittance data prior to posting, regardless of how the data was captured. Automating the work process helps validate the information needed for processing and improves data integrity. Once data is captured, Payment Validation begins applying over 200 client-definable data rules to find potential errors prior to posting while routing those errors back to work queues for user correction. Payment validation verifies batch control totals, compares payment transactions to claim data feeds, and ensures the accuracy of payment posting.

Correspondence Management

Correspondence Processing helps users capture, index, and route correspondence through rules-based workflows where items can be recorded, tracked and worked, reducing processing turn-times and increasing user productivity. This includes the capture of correspondence as received through lockbox, direct mail, fax, email, and any other mediums. Using Robotic Process Automation, tasks such as indexing, classification, and adjudication follow-up routines are automated, resulting in a more consistent and efficient work environment.

Enterprise Content Management (ECM) & Workflow

RCMS utilizes Hyland's OnBase industry-leading ECM platform and custom workflow solutions to transform static, unstructured information and documents into a dynamic part of your business operations. With OnBase, we can create workflow automation opportunities that greatly improve revenue cycle efficiency and data accuracy.

Payment Processing Benefits

- Payments and all related transactions from multiple data sources processed through a single interface
- Rules-based validation performs look up for missing data
- Comprehensive interface to post payments, adjustments, transfers, zero pays, and other transactions
- Get to the point where you're only handling exceptions
- Image-enabled editor to resolve posting edits
- Reliable capture of all denial codes
- Timely processing of items such as correspondence follow-up, denials, and secondary billing
- Reduce staffing costs for payment posting and related transactions
- Provides automated check matching for further automation with ReResolve™ Treasury Reconciliation solution
- Consistent processing rules reduces posting errors and reprocessing



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